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Terms and Conditions E -Learning (Online Courses)

This policy shall apply to all e-Learning courses offered by Pest Control Industries Training Academy (PCITA).

The course content and instruction of PCITA comply with the legal requirements governing Pest Control Operators in South Africa. Pest Control Operators are regulated under the Fertilizers, Farm Feeds, Agricultural Remedies and Stock Remedies Act 36 of 1947.

In terms of this legislation, registration as a Pest Control Operator is governed by the Department of Agriculture and related regulatory authorities. Our training is designed to meet the knowledge and competency requirements prescribed under Act 36 of 1947 for registration purposes.

Successful completion of this course supports the learner's application for registration, where applicable, but does not in itself constitute official registration.

Learners remain responsible for ensuring that they meet all statutory requirements for registration as a Pest Control Operator.

E-Learning is defined as a formal educational process in which instruction takes place in its entirety or partially through computer-mediated communications. Instead, the interaction between the Academy and students is mediated using interactive computer technologies.

Students will gain official admission by completing the enrolment process which includes registration and payment via Peach Payment. The copy of ID for the candidate will be emailed to training@pcita.org.za This is for certification purposes only.

The course coordinator will assist with the information and login details to students who are registering for the course. The student enrolling in online courses must have basic computer, Internet, and keyboarding skills. The student must have access to a computer with ISP (Internet

Course Provider), a web browser and an email account.

The student must understand, read, speak, and write English.

When the payment reflects on PCITA's bank statement or on the Peach Payment bank statement the Invoice will be generated to the Student / Company.

Please note that should you wish to request any changes to the invoice issued, an administration fee of R200 is applicable.

Kindly ensure that all details are correct before finalization to avoid additional charges.

The administrator will register and enroll the student and will communicate with the student or Company via telephone call.

Students are required to complete the E-Learning course within 30 days of receiving their login details (including the access link and password). The training provider is not responsible for monitoring progress or reminding students to complete the course.

The course is non-transferable. If a student leaves the company before completing the course, the company will be required to register and pay for a new candidate.

Students who enrolled for Structural Health and Nuisance, Pre/Post Construction Termiticide Application, and the Weed and Alien Invader Plant online courses will be assessed online at the end of the course. This evaluation registration form will be available electronically once the course is completed. The evaluation registration form will be emailed to the office to book an available date for the Virtual assessment with the Assessor. When the student is done with the assessment and has been found competent, he/she will receive the certificate electronically from the PCITA office.

Student code of conduct:

- Be self-motivated and self-disciplined
- Be a good time manager
- Approach the course with a desire to learn
- Develop needed technology skills

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Courses, violate any laws (including copyright laws) A breach or violation of any of the Terms will result in an immediate termination of your Course.

NO REFUNDS ON E-LEARNING COURSE